

COUNTY MEDICAL SERVICES

Patient Handbook

**County of San Diego
Health and Human Services Agency
October 2012**

This handbook belongs to:

Name: _____

Phone: _____

Notes: _____

SAN DIEGO COUNTY MEDICAL SERVICES (CMS) PROGRAM

Please read this handbook carefully.

**It provides you with information on how to receive care through
the CMS Program.**

Your Medical Home/Primary Care Clinic (PCC) is listed on your CMS card.

Your Primary Care Doctor: _____

CMS Patient Information Line(800) 587-8118

Eligibility Appointments(800) 587-8118

Other Useful Telephone Numbers:

San Diego 211211 or 858-300-1211

Social Security/SSI Applications(800) 772-1213

Medi-Cal (ACCESS)

Toll free within San Diego County(866) 262-9881

The Consumer Center for

Health Education and Advocacy(877) 734-3258

Call the San Diego 211 INFO-LINE for information about other health and
social services in San Diego County.

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County Medical Services

The County of San Diego Health and Human Services Agency operates the County Medical Services (CMS) Program and AmeriChoice manages the day-to-day business. CMS helps uninsured adult county residents to get medical care. CMS uses a network of community health centers, private physicians and local hospitals to provide the services.

CMS is not health insurance; it is a program of last resort for eligible adults, which covers only necessary medical services.

CMS covers the cost of your immediate and on-going medical care. Conditions like pregnancy, routine physicals, and mental health are never covered. Other services may have limited coverage.

The County reserves the right to impose a lien against your property for services covered by CMS. The County further reserves the right to require a Reimbursement Agreement be signed by you as a condition of eligibility. The Reimbursement Agreement permits the County to bill you directly for repayment to CMS for the services covered by CMS.

This handbook tells you where and how to receive CMS medical services and what medical care is available to you.

Handbook – Online Version

The following link can be used for accessing the online version of this handbook:

http://www.sdcounty.ca.gov/hhsa/programs/ssp/county_medical_services/index.html

Covered Medical Services

CMS IS NOT A HEALTH INSURANCE PROGRAM

Services Covered By CMS (prior approval is not necessary)

- Evaluation of your condition by a primary care provider
- Follow-up care by a primary care provider for serious health conditions
- Emergency room care
- Emergency hospital admissions
- Emergency medical transportation
- Emergency dental care
- Prescription medicines from the CMS approved list (All prescriptions funded by CMS must be approved by the Food & Drug Administration/FDA)

Services That Need To Be Approved In Advance By CMS

- Medical care from a specialist physician
- Planned hospital admissions
- Surgical and diagnostic procedures
- Limited rehabilitation, vision, medical equipment and home health services
- Non-emergency medical transportation
- Prescription medicines not on the CMS approved list
- Medications and treatment related to preventing organ rejection and/or complication

Services Never Covered By CMS

- Routine physical examinations and preventive care
- Routine dental and vision care
- Orthodontia
- Services to pregnant women
- Family planning (including voluntary sterilization)
- Infertility services
- Care by a chiropractor
- Non-prescription medicines
- Visits to the ER for follow-up or prescriptions
- Treatment of mental health, alcohol and/or drug problems
- Experimental or cosmetic procedures
- Organ and bone transplants and all related services related to obtaining a transplant
- Bone marrow transplants
- Clinical trials are not a CMS Program covered benefit. This includes any medications, treatments, procedures, or professional components related to any clinical trial in which the CMS patient may be involved.

Eligibility

Whether you have an unexpected health problem like an infection or an accident, or long term medical problem like diabetes or high blood pressure, CMS can cover medical expenses for you when you qualify. CMS does not cover bills for services received before the date of your CMS application. You must schedule an interview, complete an application, and be approved CMS to be covered. Call (800) 587-8118 to make your application appointment. Eligibility locations are listed on page 12.

If you qualify for CMS you:

- Will be initially certified for up to six months.
- Will be asked to choose one of the community health centers as your primary care provider.
- Will receive a CMS card and a Notice of Action. When you receive any medical service, you must show your card or your Notice of Action to the medical provider.

Share of Cost

Share of Cost is the amount that you must pay or be obligated to pay toward the cost of CMS covered health care services. In any month you receive CMS services, you will be billed by the County for your share of cost or the amount of CMS services, whichever is less. You will not be billed for any months in which you did not receive CMS services.

When Your Card Expires

If you have an ongoing medical/dental need and will require CMS coverage past your certification period, you will need to attend an interview to be evaluated for ongoing CMS. To request an appointment for the interview, you must:

Call 1-800-587-8118 at least 30 days before your certification period ends to schedule your next appointment.

If you have certain chronic health condition(s), your eligibility period may be renewed for up to 12 months.

If you are admitted to the hospital through the emergency room and your CMS card has expired, the hospital may arrange for you to complete an application while you are in the hospital.

Each time you apply for CMS you will be asked to provide:

- Proof of identity
- Proof of county residence
- Proof of immigration status, if applicable
- Proof of your current income and resources

If you are found to be eligible, CMS will be approved starting your month of application. If you have received care between the date of your application and the date your application is approved, CMS will only pay for CMS covered services that have not been paid for. Information about CMS covered services begins on page 2 of this handbook.

What To Do When You Have Been Injured By Another Person

If another person causes your injury, that person may be responsible for paying for your medical care. CMS has the right to seek repayment from that person. You must report to CMS whenever you have been injured in an accident including on-the-job injury. You must call the Third Party Liability section of CMS at (888) 553-5552 to report the accident.

Selecting a Primary Care Provider

After your eligibility has been approved, you will be asked to select one of the community health centers as your primary care provider. The primary care provider you selected will be listed on the front of your CMS card.

Your primary care provider coordinates your medical care, as appropriate, either by providing treatment or by sending Treatment Authorization Request (TAR) to CMS for treatment which needs to be approved by CMS in advance.

Changing Your Primary Care Provider

You may change your primary care provider if:

- You have moved to a new area in the county;
- You need medical care that cannot be provided by your current primary care provider; or
- There are differences between you and your primary care provider that cannot be resolved through the complaint process.

Call CMS Patient Information at **(800) 587-8118** to request a change, and tell the representative why you want to change. You are an important partner in your medical care and can help doctors and nurses provide the best care possible.

Your Rights and Responsibilities

Under CMS You Have The Right To:

- Get good medical information so you can make decisions about your health care and treatments.
- Request or refuse medical treatment.
- Receive considerate, respectful care at all times.
- Choose your medical provider within the limits of the program.
- Talk to CMS staff that can help you with your questions, problems, and complaints.
- Appeal if you are not satisfied with a program decision (see page 10 for instructions).
- Expect that the information in your medical record and what you say to your doctor will not be released without your permission, except as required or allowed by law.
- Request a second opinion if you do not agree with the medical care or the treatment plan prescribed for you by your medical care provider.

Under CMS You Are Responsible For:

- Calling your primary care provider for medical advice FIRST, except in an emergency.
- Arriving on time for your scheduled appointments.
- Letting your medical care providers know if you do not understand your treatment plan or what is expected of you, and if you agree to the treatment recommendations, following your medical care providers' instructions.
- Giving accurate and complete information about your present condition and past illnesses to your medical care providers.
- Treating providers and CMS staff with respect and dignity.
- Giving accurate information about your financial and residency status to eligibility staff.
- Reporting changes in your financial or living situation to eligibility staff within ten (10) days of the change by calling 1-888-553-5552.
- Reporting any accident or injury caused by another person.
- Repaying CMS from third party recovery, including lawsuits.
- Paying or obligating Share of Cost payments, if applicable.

How to Receive CMS Services

When you are eligible for CMS, be sure to follow these instructions so your medical care is covered.

Dental Services

CMS covers dental care ONLY at a CMS dental clinic. This includes emergency dental needs as well. When you need emergency dental care, call the CMS dental clinic in your area and schedule an appointment. CMS does not provide complete dental care such as routine check-ups, preventive care or prophylaxis cleaning. All non-emergency services must be approved by CMS before they are provided. In addition, other dental services (e.g endodontics and dental prosthesis) must be medically necessary and require prior authorization. See page 13 for locations.

Emergency Room Services

Emergency room services are ONLY covered if the medical problem requires immediate attention. An emergency is a medical problem that:

- Happens suddenly and has very serious symptoms
- Could cause serious injury or damage to your body if you do not see a doctor right away

Some of these medical problems are:

- Broken bones
- Severe pain
- Chest pain
- Severe burns
- Breathing problems
- Poisoning

Emergency room visits for psychological diagnoses or mental health conditions are not covered by CMS.

Inpatient Services

CMS covers all of the cost of inpatient services if:

- You are admitted for a covered condition;
- You are admitted because of an emergency; or
- Your doctor obtains authorization before you are admitted to the hospital.

If you are admitted through the emergency room, show your CMS card to the hospital admitting staff.

Out-of-County Services

CMS pays for medical care only when it is provided in San Diego County. If you are admitted to a hospital while in another county or state, identify yourself as a San Diego County CMS patient and ask the hospital staff to call CMS at (800) 587-8118 to arrange for your follow-up care in San Diego County.

Outpatient Services

Except for emergencies, always contact your primary care provider for your care. The community health center you selected is your primary care provider. Your primary care provider will provide or make arrangements for all the care that you need.

Pharmacy Services

CMS provides covered prescription medicine listed in the CMS Formulary, which can be found at:

http://www.sdcounty.ca.gov/hhsa/programs/ssp/county_medical_services/index.html

A Share of Cost payment may be required. All prescriptions funded by CMS must be approved by the Food & Drug Administration (FDA).

If your physician prescribes a medicine that is not covered by CMS, the pharmacist or your physician must request authorization from CMS before filling your prescription. If CMS does not authorize the medicine, you may choose to pay for it yourself.

All prescriptions must be filled by a pharmacy serving CMS (listed on pages 19-22) or by your primary care provider. Your provider will need to verify that you are eligible for CMS through the CMS Provider On-Line Verification website (www.sdcmspov.com). If your eligibility cannot be verified, you may be asked to pay for your prescription.

If you have a monthly Share of Cost, each month you must pay or be obligated to pay any applicable costs towards your Share of Cost.

If you fill your prescription at a pharmacy that does not serve CMS or you fill a prescription for medicine that CMS did not authorize, you are responsible for paying for the medicine yourself. CMS will not reimburse you.

Specialty Physician Referrals

Medical care that cannot be provided by your primary care provider must be approved in advance by CMS medical staff. Your primary care provider will tell you if the service has been approved and may help you to make your appointment with the specialist before the approval expires. If the service is not approved, you will receive a written denial from CMS.

Substance Abuse and Mental Health Services

CMS provides physical health care services only. The County of San Diego Health and Human Services Agency also provides treatment for alcohol, drug, and mental health problems. For more information, please call:

Alcohol and Drug Services.....(619) 584-5007
Access & Crisis Line(888) 724-7240
TDD for the hearing impaired.....(619) 641-6992

Medi-Cal Program

Medi-Cal is California’s primary medical coverage program for low income people. If you have been disabled or expect to be disabled for more than 1 year, you will be required to apply for Medi-Cal.

CMS staff can help you go through the Medi-Cal application process. Ask your CMS worker about a referral to Medi-Cal or call ACCESS toll free within San Diego County at (866) 262-9881 and ask for a Medi-Cal application. You can also call 211 to start your Medi-Cal application.

Complaints

When you:

- Have a question
- Have a problem with the program or provider
- Can't get an appointment
- Were denied a medical service and you disagree with the denial

Call CMS Patient Information at (800) 587-8118 weekdays between 8:00 a.m. and 5:00 p.m. The CMS Patient Services Representative can answer your questions and can tell you what you need to do.

If you need more help, the Consumer Center for Health Education and Advocacy known as "The Consumer Center" can also help you. The Consumer Center offers health education and patient advocacy to CMS and Medi-Cal patients. They can help you resolve problems in qualifying for eligibility as well as problems in getting appropriate medical treatment. Their toll free number is (877) 734-3258.

What To Do When Providers Bill You

Do not ignore bills that you receive from health care providers for services that have been approved by CMS. Do not send your bills to CMS. Instead, call the provider who billed you, explain that you are eligible for CMS. Give the provider your Member ID number which is printed on the front of your CMS card. Your provider can verify your eligibility through the CMS Provider On-Line Verification website (www.sdcmspov.com) by your Member ID number. If you fail to notify your provider that you have CMS, you will be responsible for payment of the provider's bill. If the provider has questions, ask them to call CMS at (800) 587-8118.

CMS does not guarantee payment of all medical services. CMS guidelines and requirements must be met in order for payment to occur. You will be notified if payment for your medical bill is denied.

Appeals

Eligibility Appeals

1. If you disagree with the eligibility determination of CMS, you have the right to appeal the decision by filing a County Administrative Hearing.
2. You must file your appeal within fourteen (14) calendar days of the date of the Notice of Action by writing to or calling:

**San Diego County Health and Human Services Agency
Appeals Section - GR/CMS Calendar Clerk
1255 Imperial Avenue, Suite 300
San Diego, CA 92101
Phone: (619) 237-8500**

3. If you are dissatisfied with the County Hearing Officer's decision, you may file an appeal with the San Diego County Superior Court.

Requests submitted after 14 calendar days shall only be considered if you present good cause for missing the deadline.

Treatment Authorization Request (TAR) Denial Process

TAR Administrative Denial

When your primary care provider or specialist submits a Treatment Authorization Request to CMS, it must be reviewed and program guidelines must be met in order to be approved. However, there are instances when a request is denied. Administrative Denials are issued when the Treatment Authorization Request was submitted without ANY medical documentation to support the specific request. The health care provider must submit the required medical documentation in order to reconsider the Treatment Authorization Request.

TAR Medical Reconsideration and Appeal

If you have been denied a medical service, always talk with your primary care provider or the specialist about other treatments available to you. If you still have concerns that are not resolved after speaking with your provider, you may call the CMS Customer Services staff and have the denial reconsidered.

1. Reconsideration Process: You must send a signed statement asking for a reconsideration within 30 calendar days of the date of the service denial notice to:

**CMS Customer Service Supervisor
P.O. Box 939016
San Diego, CA 92193**

If your letter is sent after 30 days, please explain the reason in your letter for being late. CMS will review and send the decision to you by certified mail within 45 calendar days of receiving your statement.

2. Appeal Process: If you are not satisfied with the Reconsideration decision, you may request an appeal. Send your written appeal within 30 calendar days of the date of the reconsideration decision notice to:

**CMS Customer Service Supervisor
ATTN: Medical Appeal
P.O. Box 939016
San Diego, CA 92193**

You have certain rights in an appeal. The Customer Service Supervisor will explain your rights and tell you what steps you need to follow. You and/or your representative may present your reason for appeal to the independent panel who hears your case. CMS will send you a written decision by certified mail within 20 County business days after your hearing. The appeal is the final step.

CMS Eligibility Locations

To Schedule an Appointment call (800) 587-8118

Downtown Family Health Center

1145 Broadway
San Diego, CA 92101

HHSA North Central Family Resource Center

5055 Ruffin Rd
San Diego, CA 92123

HHSA Northeast Family Resource Center Annex

7290 El Cajon Boulevard
San Diego, CA 92115

HHSA South Region Office

690 Oxford Street
Chula Vista, CA 91911

North Inland Regional Center

600 East Valley Parkway
Escondido, CA 92025

Oceanside Public Health Center

104 South Barnes Street
Oceanside, CA 92054

CMS DENTAL LOCATIONS

Appointments Are Required

Comprehensive Health Center

3177 Oceanview Boulevard
San Diego, CA 92113
(619) 231-9300

Fallbrook Family Health Center

1328 South Mission Road
Fallbrook, CA 92028
(760) 451-4720

Family Health Centers San Diego - Grossmont/Spring Valley Dental

8788 Jamacha Road
Spring Valley, CA 91977
(619) 515-2330

Family Health Centers San Diego - Logan Heights Dental Clinic

1809 National Avenue
San Diego, CA 92113
(619) 515-2394

Family Health Centers San Diego - North Park/Hillcrest Dental Clinic

3544 30th Street
San Diego, CA 92104
(619) 515-2434

La Maestra Family Clinic – El Cajon

183 South First Street
El Cajon, CA 92019
(619) 328-1335

La Maestra Family Clinic

4305 University, Suite 120
San Diego, CA 92105
(619) 285-8135

Neighborhood Healthcare – Lakeside Dental

10039 Vine Street
Lakeside, CA 92040
(619) 390-9975

Neighborhood Healthcare - Pauma Valley

16650 Hwy. 76
Pauma Valley, CA 92061
(760) 742-9919

Neighborhood Healthcare - Ray M. Dickinson Wellness Center

425 North Date, Suite 125
Escondido, CA 92025
(760) 737-2018

Operation Samahan - Camino Ruiz

10737 Camino Ruiz, Suite 235
San Diego, CA 92126
(858) 578-4220

Operation Samahan—Highland

2743 Highland Avenue
National City, CA 91950
(619) 474-2284

San Ysidro Health Center

4004 Beyer Blvd
San Ysidro, CA 92173
(619) 662-4180

Vista Community Clinic

1000 Vale Terrace
Vista, CA 92084
(760) 631-5000

CMS Hospitals

Alvarado Hospital

6655 Alvarado Road
San Diego, CA 92120
(619) 287-3270

Fallbrook Hospital District

624 East Elder Street
Fallbrook, CA 92028
(760) 728-1191

Palomar Hospital Medical Center

555 East Valley Parkway
Escondido, CA 92025
(760) 739-3000

Paradise Valley Hospital

2400 East Fourth Street
National City, CA 91950
(619) 470-4321

Pomerado Hospital

15615 Pomerado Road
Poway, CA 92064-2405
(858) 613-4000

Promise Hospital of San Diego

5550 University Avenue
San Diego, CA 92105
(619) 582-3516

Scripps Memorial - Encinitas

354 Santa Fe Drive
Encinitas, CA 92024
(760) 753-6501

Scripps Memorial - La Jolla

9888 Genesee Avenue
La Jolla, CA 92037
(858) 457-4123

Scripps Mercy Hospital

4077 Fifth Avenue
San Diego, CA 92103
(619) 294-8111

Scripps Mercy Hospital - Chula Vista

435 H Street
Chula Vista, CA 91910
(619) 691-7000

Sharp Chula Vista Medical Center

751 Medical Center Court
Chula Vista, CA 91911
(619) 482-5800

Sharp Coronado Hospital

250 Prospect Place
Coronado, CA 92118
(619) 522-3600

Sharp- Grossmont Hospital

5555 Grossmont Center Drive
La Mesa, CA 91942
(619) 740-6000

Sharp Memorial Hospital

7901 Frost Street
San Diego, CA 92123
(858) 939-3400

Tri-City Medical Center

4002 Vista Way
Oceanside, CA 92056
(760) 724-8411

UCSD Medical Center

200 West Arbor Drive
San Diego, CA 92103
(619) 543-6222

UCSD Thornton Hospital

9300 Campus Point Drive
La Jolla, CA 92037
(858) 550-0115

CMS PRIMARY CARE CLINICS

BORREGO SPRINGS MEDICAL CENTER

4343 Yaqui Pass Road
Borrego Springs, CA 92004
(760) 767-5051

Centro Medico - El Cajon

396 North Magnolia
El Cajon, CA 92020
(619) 401-0404

Borrego Julian Medical Clinic

2721 Washington Street
Julian, CA 92036
(760) 765-1223

COMMUNITY HEALTH SYSTEMS

Fallbrook Family Health Center

1328 South Mission Road
Fallbrook, CA 92028
(760) 451-4720

FAMILY HEALTH CENTERS (FHC) OF SAN DIEGO

Beach Area FHC

3705 Mission Boulevard
San Diego, CA 92109
(619) 515-2444

Chase Avenue FHC

1111 West Chase Avenue
El Cajon, CA 92020
(619) 515-2499

Chula Vista FHC

251 Landis Avenue
Chula Vista, CA 91910
(619) 515-2500

City Heights FHC

5454 El Cajon Boulevard
San Diego, CA 92115
(619) 515-2400

Diamond Neighborhoods FHC

220 Euclid Avenue, Suite 40
San Diego, CA 92114
(619) 515-2560

FAMILY HEALTH CENTERS (FHC) OF SAN DIEGO (Continued)

Downtown FHC

1145 Broadway
San Diego, CA 92101
(619) 515-2525

Elm Street FHC

140 Elm Street
San Diego, CA 92101
(619) 515-2520

Grossmont/Spring Valley FHC

8788 Jamacha Road
Spring Valley, CA 91977
(619) 515-2555

Lemon Grove FHC

7592 Broadway
Lemon Grove, CA 91945
(619) 515-2550

Logan Heights FHC

1809 National Avenue
San Diego, CA 92113
(619) 515-2300

North Park FHC

3544 30th Street
San Diego, CA 92104
(619) 515-2424

Sherman Heights FHC

2391 Island Avenue
San Diego, CA 92102
(619) 515-2435

IMPERIAL BEACH HEALTH CENTER

949 Palm Avenue
Imperial Beach, CA 91932
(619) 429-3733

Nestor

1016 Outer Road
San Diego, CA 92154
(619) 429-3733

CMS PRIMARY CARE CLINICS

LA MAESTRA FAMILY CLINIC

4060 Fairmount Avenue
San Diego, CA 92105
(619) 280-4213

El Cajon

165 South First Street
El Cajon, CA 92019
(619) 312-0347

National City Clinic

217 Highland Avenue
National City, CA 91950
(619) 434-7308

MOUNTAIN HEALTH & COMMUNITY SERVICES

Alpine Family Medicine

1620 Alpine Boulevard #B119
Alpine, CA 91901
(619) 445-6200

Escondido Family Medicine

255 North Ash Street, Suite 101
Escondido, CA 92027
(760) 745-5832

Mountain Empire Family Medicine

31115 Highway 94
Campo, CA 91906
(619) 478-5311

25th Street Family Medicine

316 25th Street, Suite 101
San Diego, CA 92102
(619) 238-5551

NEIGHBORHOOD HEALTHCARE

El Cajon

855 East Madison
El Cajon, CA 92020
(619) 440-2751

Lakeside

10039 Vine Street
Lakeside, CA 92040
(619) 390-9975

NEIGHBORHOOD HEALTHCARE (Continued)

Escondido - North Elm

460 North Elm Street
Escondido, CA 92025
(760) 737-2000

Escondido - Grand

1001 E. Grand Avenue
Escondido, CA 92025
(760) 520-8200

Pauma Valley

16650 Highway 76
Pauma Valley, CA 92061
(760) 742-9919

Ray M. Dickinson Wellness Center

425 North Date Street, Suite 203
Escondido, CA 92025
(760) 520-8300

NORTH COUNTY HEALTH SERVICES

Ramona Health Center

217 East Earlham Street
Ramona, CA 92065
(760) 789-1223

OPERATION SAMAHAN INC. Health Clinic

10737 Camino Ruiz, Suite 235
San Diego, CA 92126
(858) 578-4220

Family Clinic

2743 Highland Avenue
National City, CA 91950
(619) 474-8686

Community Health Center

2835 Highland Ave., Suite A
National City, CA 91950
(619) 474-5567

CMS PRIMARY CARE CLINICS

SAN DIEGO AMERICAN INDIAN HEALTH CENTER

2630 First Avenue
San Diego, CA 92103
(619) 234-2158

SAN DIEGO FAMILY CARE Linda Vista Health Care Center

6973 Linda Vista Road
San Diego, CA 92111
(858) 279-0925

Mid City Community Clinic

4290 Polk Avenue
San Diego, CA 92105
(619) 563-0250

SAN YSIDRO HEALTH CENTER

4004 Beyer Boulevard
San Ysidro, CA 92173
(619) 428-4463

Chula Vista Family Clinic

865 Third Avenue, Suite 133
Chula Vista, CA 91910
(619) 498-6200

Comprehensive Health Center – Ocean View

3177 Ocean View Boulevard
San Diego, CA 92113
(619) 231-9300

King-Chavez Health Center— Euclid

950 Euclid Avenue
San Diego, CA 92114
(619) 662-4100

National City Family Clinic

1136 D Avenue
National City, CA 91950
(619) 336-2300

Otay Family Health Center

1637 Third Avenue, Suite B
Chula Vista, CA 91911
(619) 205-1360

SAN YSIDRO HEALTH CENTER (Continued)

Paradise Hills Family Clinic

2400 E. 8th Street, Suite A
National City, CA 91950
(619) 662-4100

South Bay Family Health Center (Urgent Care Clinic)

340 4th Avenue, Suite 7
Chula Vista, CA 91910
(619) 205-1960

SOUTHERN INDIAN HEALTH COUNCIL

4058 Willows Road
Alpine, CA 91901
(619) 445-1188

ST. VINCENT de PAUL VILLAGE FAMILY CENTER

1501 Imperial Avenue
San Diego, CA 92101
(619) 233-8500

VISTA COMMUNITY CLINICS

Vista Community Clinic

1000 Vale Terrace
Vista, CA 92084
(760) 631-5000

Vista Community Clinic – Grapevine

134 Grapevine Drive
Vista, CA 92083
(760) 631-5000

Vista Community Clinic – Horne Street

517 N. Horne Street
Oceanside, CA 92054
(760) 631-5000

Vista Community Clinic – North River Rd

4700 North River Road
Oceanside, CA 92057
(760) 631-5000

CMS PRIMARY CARE CLINICS

VISTA COMMUNITY CLINICS

(Continued)

Vista Community Clinic –

Pier View Way

819 Pier View Way

Oceanside, CA 92054

(760) 631-5000

CMS Program Pharmacies

**You must show proof of CMS eligibility (CMS Card or Notice of Action).
CMS prescriptions may be filled at your primary care site or any of the
following pharmacies.**

For the most current pharmacy listing, please check the CMS website at:

http://www.sdcounty.ca.gov/hhsa/programs/ssp/county_medical_services/index.html

**All Costco, CVS, Ralphs, Rite Aid, Sav-On, Target, Vons, Walgreens,
and WalMart pharmacies throughout San Diego County**

Advanced Diabetes Supply

2544 Campbell Place, Suite 150
Carlsbad, CA 92009
(760) 434-9887

Allens Pharmacy

1141 6th Avenue
San Diego, CA 92101
(619) 232-8108

Alvarado Community Pharmacy

6367 Alvarado Court #109
San Diego, CA 92120
(619) 287-7697

Alvarado Medical Plaza Pharmacy

5555 Reservoir Drive, Suite 114
San Diego, CA 92120
(619) 287-5035

Asmar Community Pharmacy

436 S Magnolia Avenue, Suite 102
El Cajon, CA 92020
(619) 447-9900

Bioscrip Pharmacy

3900 Fifth Avenue, Suite 110
San Diego, CA 92103
(619) 291-5474

Borrego Community Health Foundation

655 Palm Canyon Drive, Suite B
Borrego Springs, CA 92004
(760) 767-3047

C And A Pharmacy

488 East Valley Parkway, Suite 101
Escondido, CA 92025
(760) 489-1668

Care Drugs Pharmacy

505 North Mollison, Suite 101
El Cajon, CA 92021
(619) 441-1188

Care Pharmacy

5065 El Cajon Blvd
San Diego, CA 92115
(619) 501-8046

Care Plus CVS/Pharmacy

1010 University Avenue
San Diego, CA 92103
(619) 291-7377

Clarks Greenfield Pharmacy

1685 East Main Street, Suite 101
El Cajon, CA 92021
(619) 441-5800

Community Medical Pharmacy

610 Gateway Center Way #A
San Diego, CA 92102
(619) 262-0560

Community Medical Pharmacy Chula Vista

750 Medical Center Court, Suite 1
Chula Vista, CA 91911
(619) 421-1131

CMS Program Pharmacies

Community Pharmacy of Escondido

757 East Valley Parkway
Escondido, CA 92025
(760) 743-6300

Community Pharmacy of Valley Center

29115 Valley Center Road, Suite F
Valley Center, CA 92082
(760) 749-1156

Community, A Walgreens Pharmacy

640 University Avenue
San Diego, CA 92103
(619) 295-6688

Comprehensive Health Center Pharmacy

3177 Oceanview Blvd
San Diego, CA 92113
(619) 231-9300

Drug Co Pharmacy

307 North Ash Street
Escondido, CA 92027
(760) 745-6672

Edith And William Perlman Pharmacy

9350 Campus Point Drive
La Jolla, CA 92037
(858) 657-8610

Fallbrook Pharmacy

343 East Alvarado Street
Fallbrook, CA 92028
(760) 728-1607

Galloways Medical Center Pharmacy

2995 National Avenue
San Diego, CA 92113
(619) 525-1551

Grossmont Pharmacy

5565 Grossmont Center
La Mesa, CA 91942
(619) 462-2400

Hillcrest Pharmacy

120 University Avenue
San Diego, CA 92103
(619) 260-1010

Imperial Beach Pharmacy

720 Hwy 75
Imperial Beach, CA 91932
(619) 424-8143

La Maestra Community Pharmacy

4060 Fairmount Avenue
San Diego, CA 92105
(619) 564-7014

La Mesa Pharmacy, Inc.

8301 La Mesa Blvd
La Mesa, CA 91942
(619) 466-3246

Leo's Lakeside Pharmacy

9943 Maine Avenue
Lakeside, CA 92040
(619) 443-1013

Linda Vista Pharmacy

2361 Ulric Street
San Diego, CA 92111
(858) 277-6147

Logan Heights Family Health Center

1809 National Avenue
San Diego, CA 92113
(619) 234-8171

Med Care Pharmacy

161 Thunder Drive, # 100
Vista, CA 92083
(760) 758-7650

Medco Drugs

1252 Broadway
El Cajon, CA 92021
(619) 440-3448

CMS Program Pharmacies

Medical Arts Pharmacy

8851 Center Drive, Suite 110
La Mesa, CA 91942
(619) 461-8551

Medical Center Pharmacy

340 4th Avenue, Suite 1
Chula Vista, CA 91910
(619) 422-9291

Medical Center Pharmacy

7910 Frost Street, Suite 130
San Diego, CA 92123
(858) 560-1911

Medical Center Pharmacy

855 3rd Avenue, Suite 1102
Chula Vista, CA 91911
(619) 585-0665

Medical Center Pharmacy

765 Medical Center Court, Suite 208
Chula Vista, CA 91911
(619) 656-2846

Medical Center Pharmacy

310 Santa Fe Drive, Suite 109
Encinitas, CA 92024
(760) 753-9433

Medical Center Pharmacy

1635 3rd Avenue, Suite A
Chula Vista, CA 91911
(619) 585-8818

Mercy Care Pharmacy

488 East Calley Parkway, Suite 101
Escondido, CA 92025
(760) 294-0014

ModernHEALTH

13220 Evening Creek Drive South,
Suite 110
San Diego, CA 92128
(858) 668-3350

**Neighborhood Healthcare
Escondido**

460 North Elm Street
Escondido, CA 92025
(760) 737-2025

Nudos Pharmacy

455 North Magnolia Avenue
El Cajon, CA 92020
(619) 442-0303

Omnicare Of San Diego

5825 Oberlin Drive, Suite 300
San Diego, CA 92121
(858) 453-8948

Paradise Hills Pharmacy

5865 Cumberland Street
San Diego, CA 92139
(619) 470-3710

Park Boulevard Pharmacy

3904 Park Blvd
San Diego, CA 92103
(619) 295-3109

Pillco Pharmacy

8575 Los Coches Road, Suite 5
El Cajon, CA 92021
(619) 561-5602

PJ Prescription Shoppe

3405 Kenyon Street, Suite 107
San Diego, CA 92110
(619) 223-5404

Plaza Pharmacy

2220 East Plaza Blvd, Suite L
National City, CA 91950
(619) 267-0768

Price Rite Pharmacy

5115 Garfield Street
La Mesa, CA 91941
(619) 469-0161

Priority Pharmacy

3940 Fourth Avenue, Suite 150
San Diego, CA 92103
(619) 574-9700

CMS Program Pharmacies

Quality Care Pharmacy

727 West San Marcos Blvd,
Suite 113
San Marcos, CA 92078
(760) 744-5959

Rancho Park Pharmacy

1331 Encinitas Blvd
Encinitas, CA 92024
(760) 436-2011

Sams Pharmacy

6336 College Grove Way
San Diego, CA 92115
(619) 858-0097

San Ysidro Health Center Pharmacy

4004 Beyer Blvd
San Ysidro, CA 92173
(619) 428-5354

Semca Pharmacy, Inc.

286 Euclid Avenue, Suite 206
San Diego, CA 92114
(619) 263-6635

The Medicine Shoppe

2939 Alta View Drive, Suite L
San Diego, CA 92139
(619) 470-4550

Tri City Branch Dispensary

161 Thunder Drive, Suite 212
Vista, CA 92083
(760) 631-5030

UCSD Ambulatory Care Clinic Pharmacy

4168 Front Street, Room 1127
San Diego, CA 92103
(619) 543-5934

UCSD Medical Center Pharmacy

200 West Arbor Drive, Suite 8765
San Diego, CA 92103
(619) 543-3279

UCSD Medical Group Pharmacy

330 Lewis Street, 2nd Floor
San Diego, CA 92103
(619) 471-9235

UCSD Moores Cancer Center

3855 Health Science Drive,
Suite 0845
La Jolla, CA 92093
(858) 822-6088

Upas Pharmacy

3332 3rd Avenue
San Diego, CA 92103
(619) 297-1677

Vista Community Clinic Pharmacy

1000 Vale Terrace
Vista, CA 92084
(760) 631-5000

Vista Community Clinic – Grapevine

134 Grapevine Drive
Vista, CA 92083
(760) 631-5030

Wells Drug

2403 East Plaza Blvd
National City, CA 91950
(619) 267-8882

White Cross Pharmacy

4074 Fairmount Avenue
San Diego, CA 92105
(619) 284-1141